**Retail Delivery Work Request**

**Instructions:** This form should be used to submit retail delivery work request. Please complete the sections 1 to 9 and email the completed form to **retailbusinessanalysis@boots.co.uk**

| **1** | **Requestor Name** |  |
| --- | --- | --- |
| Ranjith Gopalankutty | | |

| **2** | **Requestor Email Address** |  |
| --- | --- | --- |
| Ranjith.Gopalankutty@boots.co.uk | | |

| **3** | **Request Type** |  |
| --- | --- | --- |
| Apps Mngmnt maintenance | | |

| **4** | **Brief Description about the Request** |  |
| --- | --- | --- |
| Issue:  Whenever Deal initial load is happening, BCF is reset is using a batch file called DEALBCF0.BAT . It will clear out the deal related file’s serial numbers to zero DEALDIR,DVCHR and DIDIR. So it was decided that a new screen program will improve that process  Solution:  A new menu will be introduced in existing controller application and can be accessed using menu option 1-4-2-7. Program will be configured in existing MOAT.BIN to be launch able from that menu.  User can reset BCF related serial numbers using. The menu will be visible to users only with ‘99999999’, For other operators it will be de activated. It will help in reducing the misuse of the same and accidental reset of BCF. | | |

| **5** | **Requestor Area/Department** |  |
| --- | --- | --- |
| Applications Management - Retail | | |

| **6** | **Funding Source** |  |
| --- | --- | --- |
| Internal | | |
| **Additional Information**  Service Improvement | | |

| **7** | **Sponsor** |  |
| --- | --- | --- |
| Ganesh Verma | | |

| **8** | **Date Submitted** |  |
| --- | --- | --- |
| 17/11/2015 | | |

| **9** | **Desired Delivery Date** |  |
| --- | --- | --- |
| 29/02/2016 | | |

**Instructions:** The sections below are to be filled by the assigned Business Analyst.

| **10** | **RDWR ID** | Format: RDWRYYYYMMDD### |
| --- | --- | --- |
| Click here to enter text. | | |

| **11** | **Previous RDWR IDs (if any)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **12** | **Assigned Business Analyst** |  |
| --- | --- | --- |
| Choose an item. | | |

| **13** | **FOD ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **14** | **Power Steering ID** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **15** | **IO Number** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **16** | **Project Type** |  |
| --- | --- | --- |
| Choose an item. | | |

| **17** | **Estimate** |  |
| --- | --- | --- |
| Choose an item. | | |
| **Additional Information**  Click here to enter text. | | |

| **18** | **Stakeholders (if known)** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **19** | **Analysis Outcome** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **20** | **Recommendations** |  |
| --- | --- | --- |
| Click here to enter text. | | |

| **21** | **Request Status** |  |
| --- | --- | --- |
| Choose an item. | | |